



# The Volunteer Charter

## What volunteers can expect from this organisation...



**DIVERSITY**

We will make sure everyone feels welcome and included.



**FLEXIBILITY IN VOLUNTEERING**

We will think about your skills, abilities and interests when we ask you to volunteer.



**ROLE DESCRIPTION**

We will clearly explain what we want you to do.



**TRAINING**

We will give you training and any other information you need to be a volunteer.



**SUPPORT**

We will give you any support you need and make sure you can meet with other volunteers.



**COMMUNICATION**

We will communicate with you in a way that you understand and can easily access.



**REGULAR CHECK-INS**

We will regularly check in to see how you are doing.



**WELLBEING**

We will provide resources to ensure your wellbeing and regularly check-in.



**RECOGNITION AND APPRECIATION**

We will explain how the work you do makes a difference to the organisation and show appreciation for the time you give.



**EXPENSES**

We will tell you if we pay for your travel and food while volunteering.



**FEEDBACK**

We will tell you how you are doing and be ready to talk about any problems or suggestions you have.

## What this organisation expects from volunteers...




**COMMITMENT**

You will care about what we do and help other people care too.



**UNDERSTANDING THE ROLE**

You will complete your tasks and tell us if you don't understand something.




**RELIABLE**

You will be on time and carry out our instructions.




**COMMUNICATION**

You will read any information we send you and let us know as soon as possible if you can't volunteer or have any problems.



**INCLUSIVITY**

You will make everyone feel welcome and included.




**FLEXIBLE**

You will recognise that changes can happen and adapt accordingly.



**EFFECTIVE**

You will do your tasks well and to your greatest ability.



**INITIATIVE**

You will share ideas and make suggestions so we can make things better.



**POLICY AND CONFIDENTIALITY**

You will respect everyone's privacy and make sure you follow any rules and guidelines that we have.



**TIME AND EXIT**

You will let us know if you can't volunteer with us anymore.

## Welcoming All, Growing Together

Volunteer Ireland has created this charter to help organisations and volunteers improve their experience. It is up to each organisation to ensure they follow the Charter when they sign up. Volunteer Ireland does not accept any responsibility for checking adherence to the charter.

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The Volunteer Charter comes in two segments, one for Organisations and one for volunteers and can be used to clarify expectations from both sides when a volunteer takes up a role in your organisation. By implementing this Volunteer Charter, you are creating a clear foundation of the relationship with volunteers and by ensuring the charter is followed, generating an increased quality in the volunteering experience.

The Volunteer Charter currently impacts over **48,006 volunteers** in Ireland listed in the organisations below.

## Signatory list, 1 June 2026

**Academy of Success and Happiness**, Louth

**Afri**, Dublin

**All-Ireland Institute of Hospice and Palliative Care**, Ireland

**Amber Domestic Abuse**, Kilkenny

**Avoca Tidy Towns**, Wicklow

**Bridging The Gap Ireland**, Wicklow

**Cheshire Ireland**, Sligo

**Children in Hospital Ireland**, Ireland

**Clondalkin Global Garden Community** Dublin

**Club Enclave**, Wicklow

**Comharchumann Forbartha an Leith Triugh Teo**, Kerry

**Community Radio Kilkenny City**, Kilkenny

**Cope Galway**, Galway

**Depaul Ireland**, Dublin

**Dogs Trust Ireland**, Dublin

**Dublin City University**, Dublin

**Dublin Zoo**, Dublin

**Erne District Chinese Families' and Friends' Association**, Fermanagh

**FoodCloud**, Dublin

**Friends of the Elderly Ireland**, Dublin

**Galway International Arts Festival**, Galway

**Galway Volunteer Centre**, Galway

**Hollyfort Development Group**, Wexford

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**Irish Heart Foundation, Ireland**  
**Irish Heritage Council, Ireland**

**Jigsaw, the national centre for youth mental health, Ireland**

**Kerry Volunteer Centre, Kerry**  
**Kildare Volunteer Centre, Kildare**  
**Kilkenny Volunteer Centre, Kilkenny**  
**Knocklyon Network Tidy Towns, Dublin**

**LauraLynn – Ireland's Children's Hospice, Dublin**  
**Leitrim Volunteer Centre, Leitrim**  
**Local Youth and Family Service, Donegal**  
**Longford Volunteer Centre, Longford**  
**Louth Volunteer Centre, Louth**

**National Ambulance Service, Cork**  
**National Meals on Wheels Network / Irish Rural Link, Westmeath**  
**North Kildare (Leixlip) Arch Club, Kildare**  
**North West Hospice, Sligo**

**Oxfam Tralee, Kerry**

**Parslickstown House Management CLG, Dublin**

**Rathfarnham Village Tidy Towns, Dublin**  
**Roscommon University Hospital, Roscommon**  
**Roscommon Volunteer Centre, Roscommon**  
**Royal National Lifeboat Institute, Ireland**

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Serve in Solidarity, Cork  
Sligo Food and Furniture Bank, Sligo  
Sligo Northside Community Partnership, Sligo  
Sligo Volunteer Centre, Sligo  
Solas Project, Dublin  
South Dublin Community Volunteers, Dublin  
South Dublin Volunteer Centre, Dublin  
Special Olympics Ireland, Ireland  
St. Francis Hospice Dublin, Dublin  
St. John of God Dementia Care (St Joseph's), Dublin  
St. Vincent De Paul, Ireland  
STEPS Engineers Ireland, Dublin  
Student 2 Student, Trinity College Dublin, Dublin  
Student Volunteer Ireland, Ireland

The Neurology Support Centre, Sligo

Victim Support at Court, Ireland  
Volunteer Ireland, Ireland

Waterford Volunteer Centre, Waterford  
Wicklow Volunteer Centre, Wicklow

Youth Work Ireland Midlands, Westmeath



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Scan the QR code or visit  
[www.volunteer.ie/TheVolunteerCharter](http://www.volunteer.ie/TheVolunteerCharter)  
for the latest signatories

