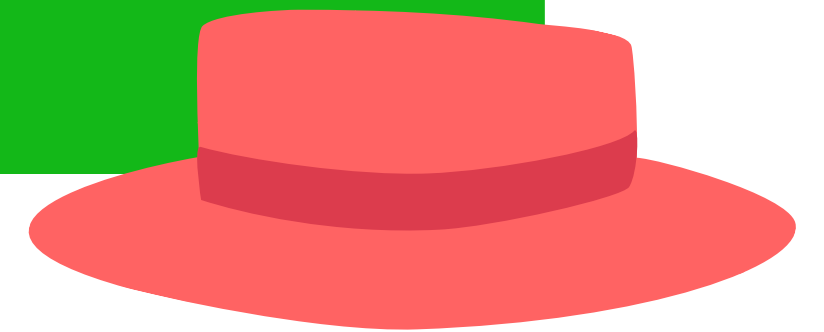
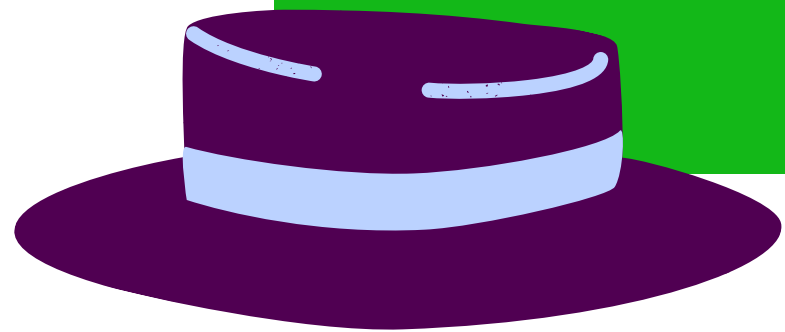




Many Hats, One Head: The Role of the Volunteer Manager



April 2026

Today's Agenda

1

Introduction

2

Group Work

3

Debrief

4

Summary and Action Items

Introductions



Elizabeth Morrin, Children in Hospital Ireland



Jennifer Glansford, National Rehabilitation Hospital



Emma McLoughlin, LauraLynn Children's Hospice



Nicola Yau and Niamh Moore, St Joseph's Centre



Martina Greene, Irish Heart Foundation



Michelle Brehon, Roscommon University Hospital



Mary Spain, Living Well With Dementia, Southside Partnership

Learning Outcomes

- 1 Ways to elevate your volunteer programme
- 2 Practical and tangible tips and strategies that will work for each participant's organisation
- 3 Networking and peer learning
- 4 Explore the professionalism of this role – call to action!

Policy Writer
Planner
Feedback Facilitator
Safeguarding
Data & Insights

Wellbeing Minder
Garda Vetting
Administration
Fundraiser
Governance & Compliance

Diversity and Inclusion
Bereavement Support
Mentor
Motivator
Story Collector

Skills Development
HSEland Help Desk
Problem Solver

Fire-Fighter
Logistics
Recruiter
Rota Manager
Risk Assessor
Systems Builder

Relationship Builder
Trainer
Event Planner & Management
Impact
Conflict Resolution

HR & Difficult Conversations
Champion of the Sector
Community Connector

Advocate
Personal Career Growth
Strategist
Appreciation

Making a Network

We are all overstretched but...

- Share knowledge
- Solve problems
- Ask questions
- A listening ear
- Celebrate wins
- Share resources – don't recreate the wheel!



Group Discussion

Let's get started.

How it will work...



- 15 minutes to discuss each topic (2 topics)
- Use the flip charts to answer for each topic:
 - **What challenges/barriers have you faced?**
 - **What have been your wins and strengths?**
 - **Share a practical tip or win**
- Shared learnings
- Facilitators will help with discussion and Menti-Meter uploads

How it will work...



Volunteer Ireland
Clear. Openminded. Creative.

Vision & Planning for Volunteers - What strategies or outcomes have strengthened your programme?

Short responses are recommended. You have 200 characters left.

You may submit multiple responses

Submit

Create your own Menti at [menti.com](https://www.menti.com)

Volunteer Ireland
Clear. Openminded. Creative.

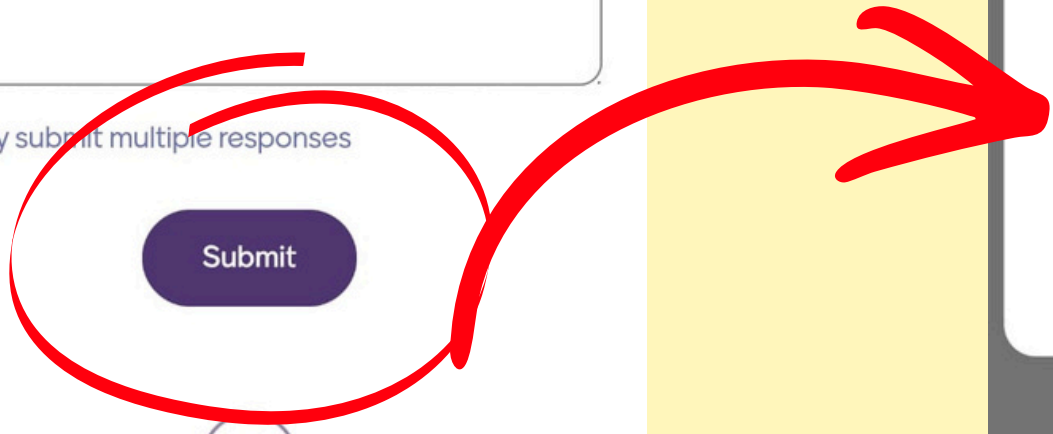
Vision & Planning for Volunteers - What strategies or outcomes have strengthened your programme?

You don't seem to have given any input

Skip

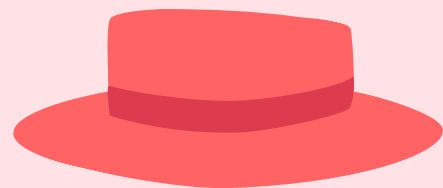
Cancel

Create your own Menti at [menti.com](https://www.menti.com)

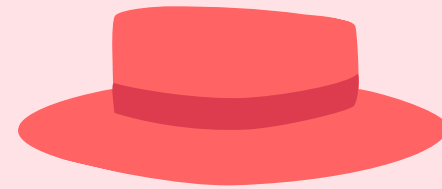


To Go Backwards

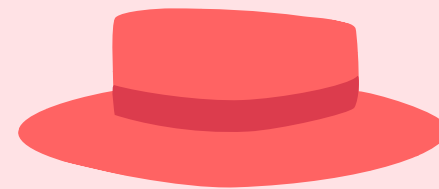
**Vision for Volunteering
&
Planning for Volunteers**



Strategist

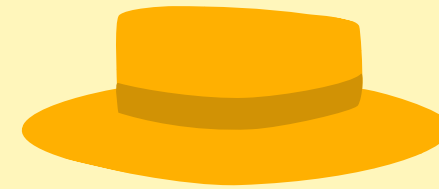


GDPR

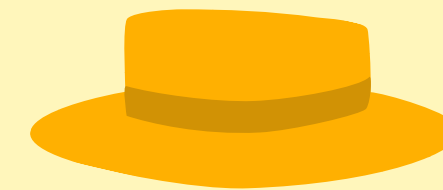


**Process
and Policy**

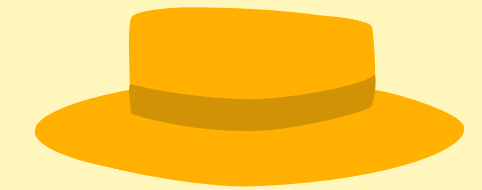
**Volunteer Inclusion
&
Recruiting and Welcoming
Volunteers**



Diversity

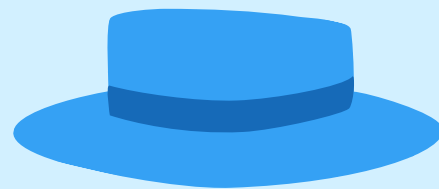


Recruitment



**Training and
Onboarding**

**Supporting Volunteers
&
Valuing and Developing
Volunteers**



**Role &
Expectations**

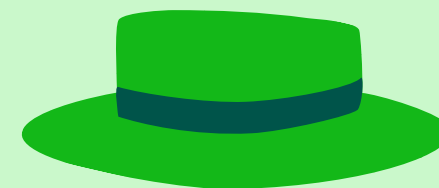


Communication

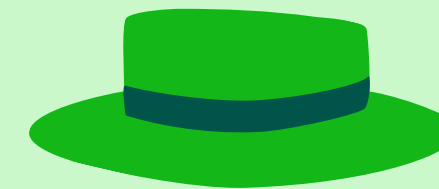


Feedback

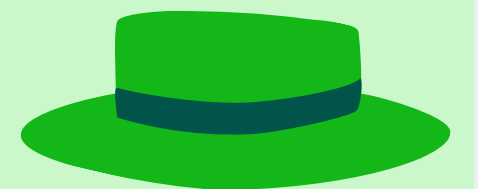
**Valuing and Developing
Volunteer Managers
&
Growing our Profession**



Appreciation



**Meetings and
Learning**



**Professional
Development**

What ideas did we share today?

National
Volunteer
Management
Conference

**Menti-Meter
Results**

Thank you!

Have a good day.