

The Volunteer Charter

What volunteers can expect from this organisation...



DIVERSITY

We will make sure everyone feels welcome and included.



FLEXIBILITY IN VOLUNTEERING

We will think about your skills, abilities and interests when we ask you to volunteer.



ROLE DESCRIPTION

We will clearly explain what we want you to do.



TRAINING

We will give you training and any other information you need to be a volunteer.



SUPPORT

We will give you any support you need and make sure you can meet with other volunteers.



COMMUNICATION

We will communicate with you in a way that you understand and can easily access.



REGULAR CHECK-INS

We will regularly check in to see how you are doing.



WELLBEING

We will provide resources to ensure your wellbeing and regularly check-in.



RECOGNITION AND APPRECIATION

We will explain how the work you do makes a difference to the organisation and show appreciation for the time you give.



EXPENSES

We will tell you if we pay for your travel and food while volunteering.



FEEDBACK

We will tell you how you are doing and be ready to talk about any problems or suggestions you have.

What this organisation expects from volunteers...



COMMITMENT

You will care about what we do and help other people care too.



UNDERSTANDING THE ROLE

You will complete your tasks and tell us if you don't understand something.



RELIABLE

You will be on time and carry out our instructions.



COMMUNICATION

You will read any information we send you and let us know as soon as possible if you can't volunteer or have any problems.



INCLUSIVITY

You will make everyone feel welcome and included.



FLEXIBLE

You will recognise that changes can happen and adapt accordingly.



EFFECTIVE

You will do your tasks well and to your greatest ability.



INITIATIVE

You will share ideas and make suggestions so we can make things better.



POLICY AND CONFIDENTIALITY

You will respect everyone's privacy and make sure you follow any rules and guidelines that we have.



TIME AND EXIT

You will let us know if you can't volunteer with us anymore.

Welcoming All, Growing Together

Volunteer Ireland has created this charter to help organisations and volunteers improve their experience. It is up to each organisation to ensure they follow the Charter when they sign up. Volunteer Ireland does not accept any responsibility for checking adherence to the charter.

The Volunteer Charter

The Volunteer Charter comes in two segments, one for Organisations and one for volunteers and can be used to clarify expectations from both sides when a volunteer takes up a role in your organisation. By implementing this Volunteer Charter, you are creating a clear foundation of the relationship with volunteers and by ensuring the charter is followed, generating an increased quality in the volunteering experience.

The Volunteer Charter currently impacts over **47,689 volunteers** in Ireland listed in the organisations below.

Signatory list, 1 January 2026

Academy of Success and Happiness, Louth
Afri, Dublin
Avoca Tidy Towns, Wicklow

Bridging The Gap Ireland, Wicklow

Cheshire Ireland, Sligo
Children in Hospital Ireland, Ireland
Clondalkin Global Garden Community Dublin
Club Enclave, Wicklow
Comharchumann Forbartha an Leith Triugh Teo, Kerry
Community Radio Kilkenny City, Kilkenny
Cope Galway, Galway

Depaul Ireland, Dublin
Dublin City University, Dublin
Dublin Zoo, Dublin

Erne District Chinese Families' And Friends' Association, Fermanagh

FoodCloud, Dublin
Friends of the Elderly Ireland, Dublin

Galway International Arts Festival, Galway
Galway Volunteer Centre, Galway

Irish Heart Foundation, Ireland
Irish Heritage Council, Ireland

Jigsaw, the national centre for youth mental health, Ireland

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Kerry Volunteer Centre, Kerry
Kildare Volunteer Centre, Kildare
Kilkenny Volunteer Centre, Kilkenny
Knocklyon Network Tidy Towns, Dublin

LauraLynn – Ireland's Children's Hospice, Dublin
Leitrim Volunteer Centre, Leitrim
Local Youth and Family Service, Donegal
Louth Volunteer Centre, Louth

National Ambulance Service, Cork
National Meals on Wheels Network / Irish Rural Link, Westmeath
North Kildare (Leixlip) Arch Club, Kildare
North West Hospice, Sligo

Oxfam Tralee, Kerry

Parslickstown House Management CLG, Dublin

Rathfarnham Village Tidy Towns, Dublin
Roscommon University Hospital, Roscommon
Roscommon Volunteer Centre, Roscommon
Royal National Lifeboat Institute, Ireland

Serve in Solidarity, Cork
South Dublin Community Volunteers, Dublin
South Dublin Volunteer Centre, Dublin
Special Olympics Ireland, Dublin
Sligo Food and Furniture Bank, Sligo
Sligo Northside Community Partnership, Sligo
Sligo Volunteer Centre, Sligo
St. Francis Hospice Dublin, Dublin
St. John of God Dementia Care (St Joseph's), Dublin
St. Vincent De Paul, Ireland
STEPS Engineers Ireland, Dublin
Student 2 Student, Trinity College Dublin, Dublin
Student Volunteer Ireland, Ireland

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The Neurology Support Centre, Sligo

Victim Support at Court, Ireland

Volunteer Ireland, Ireland

Volunteer Ireland, Dublin

Youth Work Ireland Midlands, Westmeath

