

National  
Volunteer  
Management  
Conference



Volunteer  
Ireland  
Obair Dheonach Éireann

# Thriving through learning A path to success

**Stuart Garland** (*He/Him*)

Learning and Capacity Building Manager  
Volunteer Ireland



# The Volunteer Charter





# **The Volunteer Charter**

**Welcoming All, Growing Together**

# What volunteers can expect from this organisation...



## DIVERSITY

We will make sure everyone feels welcome and included.



## FLEXIBILITY IN VOLUNTEERING

We will think about your skills, abilities and interests when we ask you to volunteer.



## ROLE DESCRIPTION

We will clearly explain what we want you to do.



## TRAINING

We will give you training and any other information you need to be a volunteer.



## SUPPORT

We will give you any support you need and make sure you can meet with other volunteers.



## COMMUNICATION

We will communicate with you in a way that you understand and can easily access.



## REGULAR CHECK-INS

We will regularly check in to see how you are doing.



## WELLBEING

We will provide resources to ensure your wellbeing and regularly check-in.



## RECOGNITION AND APPRECIATION

We will explain how the work you do makes a difference to the organisation and show appreciation for the time you give.



## EXPENSES

We will tell you if we pay for your travel and food while volunteering.



## FEEDBACK

We will tell you how you are doing and be ready to talk about any problems or suggestions you have.



# What this organisation expects from volunteers...



## **COMMITMENT**

You will care about what we do and help other people care too.



## **UNDERSTANDING THE ROLE**

You will complete your tasks and tell us if you don't understand something.



## **RELIABLE**

You will be on time and carry out our instructions.



## **COMMUNICATION**

You will read any information we send you and let us know as soon as possible if you can't volunteer or have any problems.



## **INCLUSIVITY**

You will make everyone feel welcome and included.



## **FLEXIBLE**

You will recognise that changes can happen and adapt accordingly.



## **EFFECTIVE**

You will do your tasks well and to your greatest ability.



## **INITIATIVE**

You will share ideas and make suggestions so we can make things better.



## **POLICY AND CONFIDENTIALITY**

You will respect everyone's privacy and make sure you follow any rules and guidelines that we have.



## **TIME AND EXIT**

You will let us know if you can't volunteer with us anymore.

# The Volunteer Charter





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**Welcoming All, Growing Together**

# The Volunteer Charter

Impacting the experience of volunteers across Ireland

36023





# | The Volunteering Quality Pipeline

| The Volunteer  
Charter



Volunteer  
Friendly Award

...



# The Volunteer Charter

## Become a signatory to The Volunteer Charter

[www.volunteer.ie/TheVolunteerCharter](http://www.volunteer.ie/TheVolunteerCharter)

### The Volunteer Charter

#### Become a signatory to The Volunteer Charter

Is your organisation committed to making the Volunteer Charter a part of your volunteering programme? Join a growing list of organisations dedicated to building strong, successful partnerships between volunteer involving organisations and volunteers.

Name of Volunteer Involving Organisation \*

How many volunteers does your organisation engage? \*

What county is your organisation based in?

Antrim

Name of contact person \*

First Name Last Name

Role or title of contact person \*

Email \*

example@example.com

By clicking on "submit" I understand that our volunteer involving organisation will be listed as an organisation signed up to The Volunteer Charter on the Volunteer Ireland website. I understand our details will also be added to The Volunteer Charter mailing list.

Submit

Q FORM

POWERED BY 

**This project aimed to support volunteer involving organisations and young people to use volunteering to strengthen democracy, European society, its values and identity.**



**Co-funded by  
the European Union**







**This project aims to support  
aims to create awareness of  
the importance of volunteering  
in preventing the social  
isolation of young people.**



**Co-funded by  
the European Union**



Resilience  
Empowerment  
Active Leadership

**This project is all about helping communities gain the knowledge and skills, they need to support sustainable growth, build stronger communities, and encourage people to get involved.**



Co-funded by  
the European Union





INCLUSIVE  
VOLUNTEERING

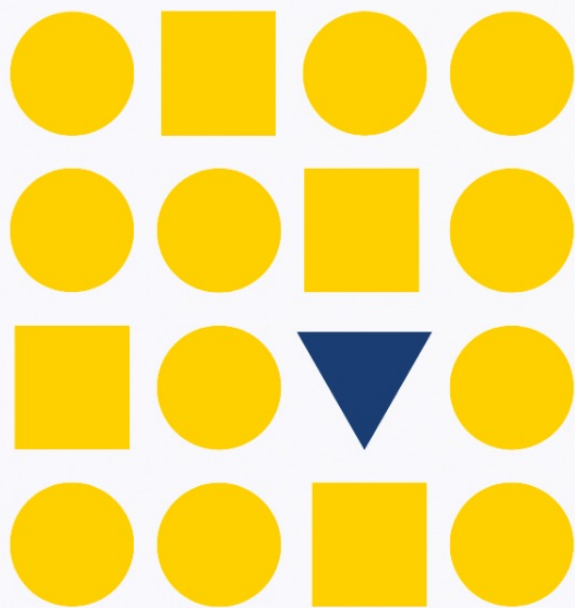
**This Erasmus+ project aims to train mentors to engage those with disabilities as volunteers. Providing better opportunities for those with disabilities to contribute in their communities.**



Co-funded by  
the European Union







**INCLUSIVE  
VOLUNTEERING**

Bridging gaps in  
volunteering for  
people with disabilities

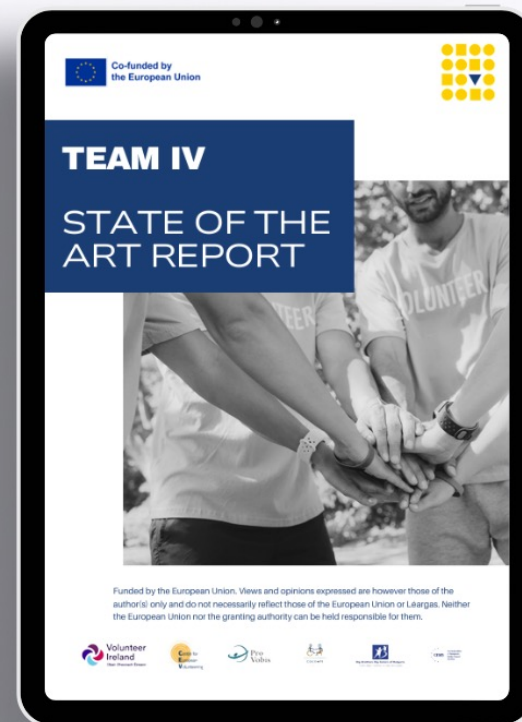
**Available to  
read online**



[www.volunteer.ie/erasmus](http://www.volunteer.ie/erasmus)



Co-funded by  
the European Union





# SPACE

Social Prescribing and  
Civic Engagement

To bring together social  
prescribing and volunteering to  
create an environment and  
approach that supports the  
health and well-being of people  
with health and rehabilitation  
needs.



Co-funded by  
the European Union







Building  
Engagement  
and Access  
for Many

The project aims to reduce loneliness and social exclusion by developing, and scaling a bridge-building model that connects isolated individuals with inclusive volunteer communities, strengthens civil society capacities, and promotes policy advocacy.



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## **GENERATION ACTIVATION**

EMPOWERING YOUNG CITIZENS

**Empowering youth and educators across Europe to foster active citizenship, civic activism, and volunteering through education, engagement, and innovative participation tools.**



**Co-funded by  
the European Union**





# Erasmus+

Enriching lives, opening minds.

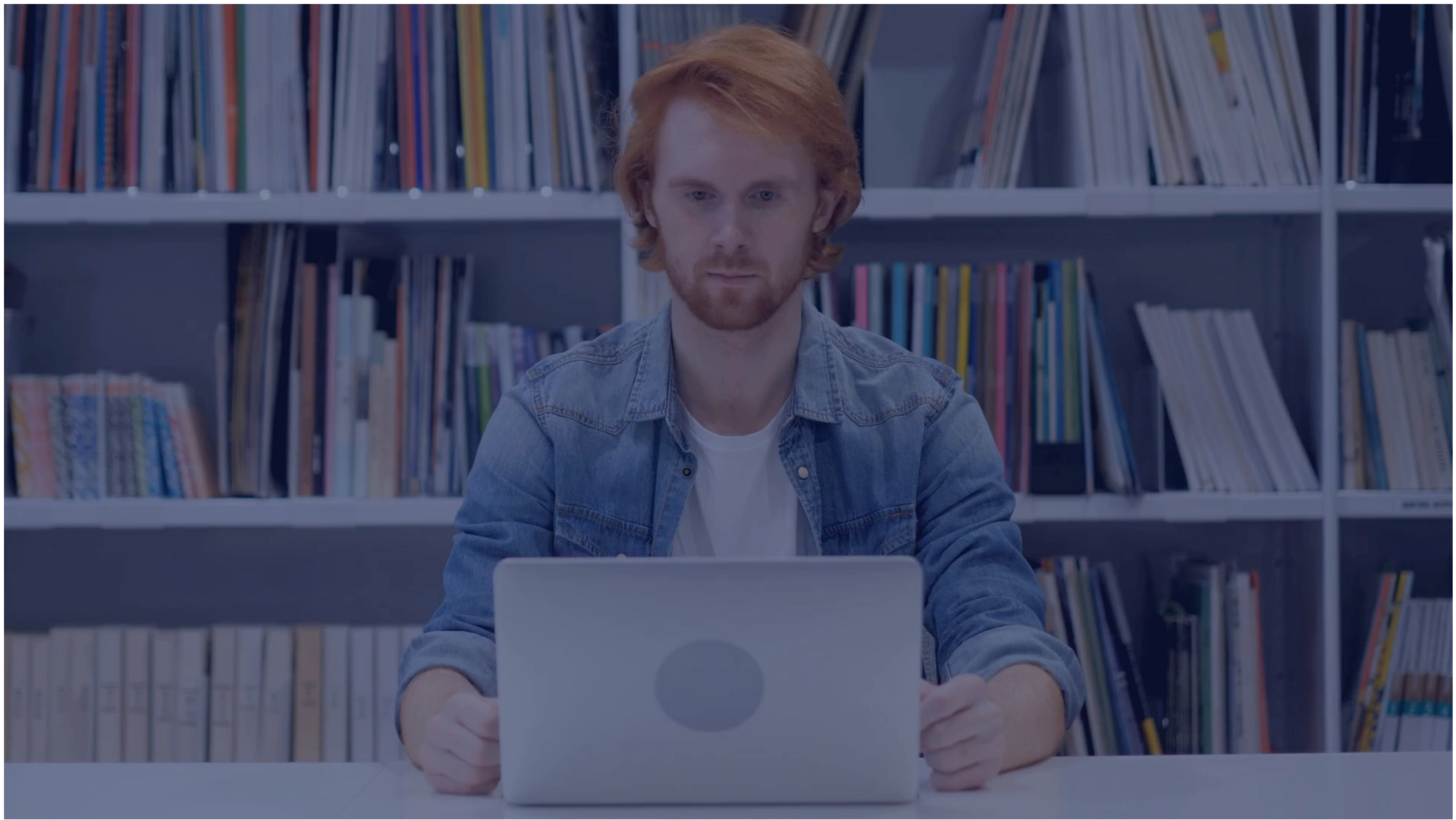
You can download  
resources from our  
web site.

[www.volunteer.ie/erasmus](http://www.volunteer.ie/erasmus)



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